

Contact:

See individual reports

Members' briefing pack

Wednesday, 14 December 2022

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Spelthorne Borough Council, Council Offices, Knowle Green

Staines-upon-Thames TW18 1XB

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Neighbourhood Services and Enforcement Committee



Thursday 5 January 2023

Title	<i>Public consultation “Street Drinking”</i>
Purpose of the report	To Note
Report Author	Will Jack Community Safety Officer - Neighbourhood Services
Ward(s) Affected	All Wards
Exempt	No
Exemption Reason	N/A
Corporate Priority	Community Environment
Recommendations	Committee is asked to: 1. Note the results of the public consultation exercise on “Street Drinking”
Reason for Recommendation	The results of the consultation exercise confirms that there are insufficient grounds for the implementation of a Public Space Protection Order (PSPO) to tackle street drinking.

1. Summary of the report

- 1.1 This report is in direct response to the motion agreed at the Neighbourhood Services Committee on 24th February 2022

Motion: “That consultation be undertaken into the possibility of the Council making a Public Spaces Protection Order (PSPO) under Section 59 of the Anti- Social Behaviour, Crime and Policing Act 2014 in respect of the areas and activities in Spelthorne determined by the borough Commander”

- 1.2 This report seeks to outline and present the 2022 Public Consultation results that took place between the 23 September 2022 and the 14 October 2022. The participants were as follows:

- **Borough Commander for Spelthorne**
- **The Police & Crime Commissioner**
- **Town Centre Businesses**

- **Ward Councillors**
- **The Voluntary Sector**
- **Community Representatives**
- **Local residents/those working nearby (via a survey)**

2. Key issues

2.1 Following consultation with the Borough Commander the following issues were raised:

- People loitering and groups with intent to cause criminality or ASB.
- Street drinking and associated ASB.
- Public urination.
- Use of catapults.
- Use of balaclavas by offenders.

2.2 Having reviewed potential options for a PSPO proposal against existing legislation, in the case of catapults, the Community Safety Team considered that legislation was already in existence providing a power to search for articles used in the commission of an offence under S1 Criminal Damage Act 1971. The power to search is provided by S1(8) Police and Criminal Evidence Act 1984. Under S19 Police and Criminal Evidence Act 1984 a constable may seize items that are required as evidence of a criminal offence (subject to conditions). This was not entered into the public consultation.

2.3 In relation to balaclavas, the power to remove face coverings was considered to be sensitive and impractical in the circumstances. The legislation under S60AA Public Order Act 1994 providing police powers to remove disguises when a S60 authorisation is in place is highly controversial and requires a high level of rationale to implement. Furthermore, although some offenders wear face coverings, a large proportion of the community also wear them, particularly in cold weather. This could risk alienating law-abiding citizens and as such was not entered into the public consultation.

2.4 There is a significant amount of evidence to suggest that ASB has and continues to be committed by groups of individuals. There are occasions where lone offenders are responsible, however these are rare. It was considered and agreed that the problem of groups of potential offenders has been included within the PSPO consultation.

2.5 Public drinking within the borough is not seen to be a significant problem by the police however ASB linked to drinking in public has been the subject of Tactical & Co-ordination Group meetings over the past two years. The issue of street drinking when accompanied by ASB has been included in the consultation.

2.6 Public urination is closely linked to street drinking and has been the subject of complaints raised by residents. This has been included in the public consultation.

3. Options analysis and proposal

Appendix A relates to the public consultation document. Analysis is shown as follows:

3.1 The public consultation was sent out on all social media and council publications. The population of Spelthorne is approximately 95,000. 65 responses were received equating to 0.06% of the population actively engaged.

- 40% of responders were from Staines Upon Thames
- 33% of responders were from Sunbury
- 18% of responders were from Ashford
- 4% of responders were from Shepperton
- 3% of responders were from Laleham
- 1% of responders were from Halliford and Stanwell respectively.

3.2 In response to concerns about street drinking linked to ASB: -

89% of responders stated that this was a concern with 78% stating that they had witnessed this behaviour in the past year.

70% of responders did not feel that the police and local authority were effectively managing the problem.

3.3 When asked whether they would support the implementation of a PSPO to tackle these matters 93% were in favour of this.

3.4 The Community Safety Team proposal based the data taken from the public consultation alone is that there are insufficient grounds for the implementation of a PSPO to tackle street drinking. The responses must be taken in conjunction with police statistical data which reveals that between 01 April 2022 and the 30 September 2022 there were 5 cases of nuisance street drinking. Working with the poor response rate to the public consultation in tandem with the low cases reported to the police indicate that this is not a priority issue for the public. Similar public consultations have yielded substantial reports e.g. The PSPO for Nitrous Oxide Abuse received over 700 responses.

3.5 The Human Rights Act 1998 states that interference with a subject's rights should only be carried out in cases where it is both **proportionate and necessary** to do so in pursuance of a legitimate aim.

4. **Proposals for management**

A proposal has been set forward by the Community Safety Team to manage existing Street Drinking occurrence utilising an intelligence-led problem-solving approach. This will assess the scope of the problem in real terms and ensure that a partnership process is implemented to tackle issues.

Partnership Action Days (PAD) held monthly incorporate all partners dedicated to tackle community crime and disorder as part of the Community Safety Strategy. It is felt that the cases of Street Drinking are best managed here where partners have additional resources and can consider future resilience by referrals to the appropriate agencies e.g., High Impact Complex Drinkers Scheme under the Health Security Agency.

5. Financial implications

- 5.1 The main financial implication in relation to the making of a PSPO is signage. Every identified area within the order must have the correct signage placed at the location. This would include strategically placed larger signs covering the highway, the estimated costs for all appropriate signs would be £10,000.
- 5.2 The Surrey Safer Stronger Partnership (SSSP) Budget would need to be utilised to finance this, alternatively a growth bid would need to be submitted for 2023/24 as part of the budget setting process if the PSPO was to be implemented as no funding is available or has been allocated to cover these costs.
- 5.3 There are no additional financial implications as the Community Safety team and JET officers are fully funded by Spelthorne Borough Council.
- 5.4 There would also need to be a communications campaign which would include the production of several posters and flyers that could be delivered to strategic points in the borough as well as the Council Community noticeboards, there would be some cost for production which would also need to be drawn from the SSSP budget.

6. Risk considerations

- 6.1 Corporate risk assessments are in place to manage general risk. Tactical risk assessments are utilised to manage specific tasks and activities such as Junior Citizen.
- 6.2 There is a potential risk to the safety of Local Police personnel when dealing with members of the public who could be under the influence of alcohol and are drinking in public place. This is a matter for police to manage.

7. Other considerations

- 7.1 Consideration should be given to whether a PSPO would be appropriate in this case.

8. Legal considerations

- 8.1 The making of a PSPO or a variation to a PSPO can only be made if the Local Authority are satisfied on reasonable grounds that:
- (i) the activities, as set out in the 2014 Act, are carried out or likely to be carried out, in a public place:
 - Are having a detrimental effect on the quality of life of those in the locality, or
 - It is likely that those activities will be carried out in a public place within that area and that they will have such an effect and
 - (ii) that the effect or likely effect of those activities:
 - is or is likely to be of a persistent or continuing nature, and
 - Is or is likely to be such as to make the activities unreasonable, and
 - justifies the restrictions to be imposed.

Further, the only prohibitions or requirements that may be imposed are ones that are reasonable to impose in order —

(a) to prevent the detrimental effect referred to in (ii) above from continuing, occurring, or recurring, or

(b) to reduce that detrimental effect or to reduce the risk of its continuance, occurrence, or recurrence.

8.2 The Council must also have particular regard to the rights of freedom of expression and freedom of assembly set out in articles 10 and 11 respectively of the Convention for the Protection of Human Rights and Fundamental Freedoms.

8.3 Article 11 provides for freedom of peaceful assembly and association with others; but both articles recognise that such freedoms are subject to restrictions imposed by law which are necessary in a democratic society in the interests of prevention of crime and disorder, protection of health or morals of others or for the protection of the rights and freedoms of others. It is considered that the proposed PSPO does not strike the correct balance in terms of the nature and extent of the restrictions sought to be imposed and the areas involved, having regard to the issues and the consultation responses outlined in this report and that such freedoms may be affected more than is necessary.

9. Equality and Diversity

9.1 The Council which includes the work of the SSSP, and its partners recognises the diversity of the people and the communities of the borough and is committed to:

- Working with our partners and the boroughs many communities to understand and meet the needs of individuals and communities, and improve their opportunities, wellbeing, and ability to live together productively.

Tackling areas of potential discrimination to ensure that services are offered equitably and appropriately.

- Ensuring that all services provided by or on behalf of the Council are appropriate, inclusive, accessible, and fair.
- Involving the wider community, service users and partner organisations in consultation to ensure that views are taken account of.
- Building closer links with all communities across the district and using our influence within the local community to give a lead to partners and other local agencies to promote equalities.

10. Sustainability/Climate Change Implications

10.1 There are no implications for Sustainability or Climate Change as the results of the consultation show that there are insufficient grounds for implementing a PSPO related to "Street Drinking".

11. Timetable for implementation

11.1 The public consultation exercise has now been completed

12. Contact

12.1 Will Jack Community Safety Officer

01784 448550

Background papers: There are none.

Appendices:

Appendix A – Public Consultation Summary Document.

Appendix B – Police ASB statistics

Spelthorne Anti-social Behaviour PSPO (Town Centre)

Summary of Responses

[Summary Graphs](#)
[List of Responses](#)
[Non-Respondents](#)
[Cross-Tabulate](#)
[Export](#)

1

Please confirm your postcode.

(e.g. TW18 1XB)

This question has been answered 65 times.

[View Responses](#)
[Quick Report](#)

2

What is your association with Spelthorne?

A member of the public or resident of Spelthorne	57
--	----

A business in the Borough	5
---------------------------	---

A representative of a voluntary organisation or charity	2
---	---

A community group or Residents Association	1
--	---

Other	0
-------	---

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3

Where do you live or where is your business located? (this information will help us to better understand the views of Spelthorne residents and businesses)

Staines-Upon-Thames	24
---------------------	----

Ashford	12
Laleham	2
Shepperton	3
Sunbury	22
Stanwell	1
Halliford	1

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4

How concerned are you about anti-social behaviour resulting from street drinking?

Very concerned	30
Concerned	28
Neither concerned or unconcerned	4
Not concerned	1
Not at all concerned	2

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5

Have you witnessed anti-social behaviour that you believe was a result of street drinking in Spelthorne over the last year?

Yes	51
No	10
Don't Know	4

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6

How often have you witnessed this in the last year?

1 - 2 times	14
3 - 5 times	20
6 - 10 times	6
More than 10 times	11

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7

What types of anti-social behaviour have you witnessed? (tick all that apply)

Verbal abuse	26
Physical abuse	8
Unnecessary levels of noise (e.g. shouting or music)	44
Litter	36
Public urination	28
Public defecation	3
Groups causing intimidation and annoyance to members of the public and businesses	34
Other (please specify)	1

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8

Do you feel that the matters above are adequately managed by the police and local authority at this present time?

Yes	4
No	46

Not Sure

15

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9

Do you wish to comment about any issues in Staines?

Yes

13

No

52

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10

Out of 10, (with 10 being the highest) how would you say the anti-social behaviour in Staines Town Centre at each time

	1	2	3	4	5	6	7	8	9	10	N/A
Monday morning (4am to 12pm)	5		1	2	1						3
Monday afternoon (12pm to 7pm)	3		2	2			1			1	3
Monday evening (7pm to 4am)	2		1	1	1	1		2	1	1	2
Tuesday morning (4am to 12pm)	5		2	1	1						3
Tuesday afternoon (12pm to 7pm)	3		2	2			1			1	3
Tuesday evening (7pm to 4am)	2		1	1	1	1		2	1	1	2
Wednesday morning (4am to 12pm)	5		2	2	1						2
Wednesday afternoon (12pm to 7pm)	4		2	1			1	1		1	2

Wednesday evening (7pm to 4am)	2		1	1	1		1	2	2	1	1
Thursday morning (4am to 12pm)	5		2	1	1						3
Thursday afternoon (12pm to 7pm)	3		2	1	1			1		1	3
Thursday evening (7pm to 4am)	2		1	2				2	2	1	2
Friday morning (4am to 12pm)	5		3	1		1					2
Friday afternoon (12pm to 7pm)	2		2	2				3		1	2
Friday evening (7pm to 4am)	2			1	1		1	1	1	4	2
Saturday morning (4am to 12pm)	5		3			1		1		1	2
Saturday afternoon (12pm to 7pm)	2		1		1	1		3		1	3
Saturday evening (7pm to 4am)	2				1		2	1	1	3	3
Sunday morning (4am to 12pm)	5		1					3		1	3
Sunday afternoon (12pm to 7pm)	2			2				2	2	1	4
Sunday evening (7pm to 4am)	2					1	1	2	1	3	3

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11

Do you wish to comment about any issues in Ashford?

Yes 4

No 61

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12

Out of 10, (with 10 being the highest), how would you say the anti-social behaviour in Ashford Town Centre at each time

	1	2	3	4	5	6	7	8	9	10	N/A
Monday morning (4am to 12pm)	1				1						2
Monday afternoon (12pm to 7pm)	1						1				3
Monday evening (7pm to 4am)	1					1	1		1		1
Tuesday morning (4am to 12pm)	1				1						2
Tuesday afternoon (12pm to 7pm)	1						1				2
Tuesday evening (7pm to 4am)	1				1	1			1		
Wednesday morning (4am to 12pm)	1				1						2
Wednesday afternoon (12pm to 7pm)	1						1				2
Wednesday evening (7pm to 4am)	1				1		1		1		
Thursday morning (4am to 12pm)	1				1						2
Thursday afternoon (12pm to 7pm)	1						1				2
Thursday evening (7pm to 4am)	1				1		1		1		
Friday morning (4am to 12pm)	1				1						2
Friday afternoon (12pm to 7pm)	1						1				2
Friday evening (7pm to 4am)	1					1	1		1	1	

Saturday morning (4am to 12pm)					1					2
Saturday afternoon (12pm to 7pm)					1		1		1	1
Saturday evening (7pm to 4am)							2		1	1
Sunday morning (4am to 12pm)					1					2
Sunday afternoon (12pm to 7pm)							1		1	2
Sunday evening (7pm to 4am)				1		1			1	1

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13

Do you wish to comment about any issues in Laleham?

Yes	2
No	63

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14

Out of 10, (with 10 being the highest), how would you say the anti-social behaviour in Laleham at each time

	1	2	3	4	5	6	7	8	9	10	N/A
Monday morning (4am to 12pm)											1
Monday afternoon (12pm to 7pm)											1
Monday evening (7pm to 4am)											1

15

Have you had any issues in Shepperton?

Yes	4
No	61

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16

Out of 10, (with 10 being the highest), how would you say the anti-social behaviour in Shepperton at each time

	1	2	3	4	5	6	7	8	9	10	N/A
Monday morning (4am to 12pm)								1			2
Monday afternoon (12pm to 7pm)								1			2
Monday evening (7pm to 4am)					1			1			1
Tuesday morning (4am to 12pm)							1				2
Tuesday afternoon (12pm to 7pm)							1				2
Tuesday evening (7pm to 4am)					1			1			1
Wednesday morning (4am to 12pm)							1				2
Wednesday afternoon (12pm to 7pm)							1				2
Wednesday evening (7pm to 4am)						1		1			1
Thursday morning (4am to 12pm)							1				2

Thursday afternoon (12pm to 7pm)							1				2
Thursday evening (7pm to 4am)							1	1			1
Friday morning (4am to 12pm)							1				2
Friday afternoon (12pm to 7pm)							2				1
Friday evening (7pm to 4am)					1			1	1		
Saturday morning (4am to 12pm)								1			2
Saturday afternoon (12pm to 7pm)					1			2			
Saturday evening (7pm to 4am)						1		1		1	
Sunday morning (4am to 12pm)								1			2
Sunday afternoon (12pm to 7pm)						1		1			1
Sunday evening (7pm to 4am)							1				2

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17

Do you wish to comment about any issues in Sunbury?

Yes	18
No	47

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18

Out of 10, (with 10 being the highest), how would you say the anti-social behaviour in Sunbury at each time

	1	2	3	4	5	6	7	8	9	10	N/A
Monday morning (4am to 12pm)	4		2								6
Monday afternoon (12pm to 7pm)	1		1		1	2	1	1			4
Monday evening (7pm to 4am)	1		1		3	1	1	2			2
Tuesday morning (4am to 12pm)	4	1	1								5
Tuesday afternoon (12pm to 7pm)	1		1		1	3	1				4
Tuesday evening (7pm to 4am)	1				4		2	1	1		2
Wednesday morning (4am to 12pm)	4	1	1								5
Wednesday afternoon (12pm to 7pm)	1		1		1	2	1	1			4
Wednesday evening (7pm to 4am)		1			4		1	2	1		2
Thursday morning (4am to 12pm)	4	1	1								5
Thursday afternoon (12pm to 7pm)	1		1		2	4		1			2
Thursday evening (7pm to 4am)		1			3	1	3	3			
Friday morning (4am to 12pm)	4	1	1								6
Friday afternoon (12pm to 7pm)	1					2	4	2	1		2
Friday evening (7pm to 4am)				1	1		2	5	5	1	
Saturday morning (4am to 12pm)	5		1		1		1				3
Saturday afternoon (12pm to 7pm)	1	1			1	2	2	2	2		1

Saturday evening (7pm to 4am)					1	1	1	3	6	3	
Sunday morning (4am to 12pm)	5		1	1							4
Sunday afternoon (12pm to 7pm)	2	1		1	1	2	2				2
Sunday evening (7pm to 4am)			1	2	2	2	2	1		1	1

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19

Do you wish to comment about any issues in Stanwell?

Yes	1
No	64

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20

Out of 10, (with 10 being the highest), how would you say the anti-social behaviour in Stanwell at each time

	1	2	3	4	5	6	7	8	9	10	N/A
Monday morning (4am to 12pm)											1
Monday afternoon (12pm to 7pm)					1						
Monday evening (7pm to 4am)									1		
Tuesday morning (4am to 12pm)											1
Tuesday afternoon (12pm to 7pm)					1						

Tuesday evening (7pm to 4am)									1	
Wednesday morning (4am to 12pm)										1
Wednesday afternoon (12pm to 7pm)				1						
Wednesday evening (7pm to 4am)									1	
Thursday morning (4am to 12pm)										1
Thursday afternoon (12pm to 7pm)				1						
Thursday evening (7pm to 4am)									1	
Friday morning (4am to 12pm)										1
Friday afternoon (12pm to 7pm)				1						
Friday evening (7pm to 4am)									1	
Saturday morning (4am to 12pm)										1
Saturday afternoon (12pm to 7pm)							1			
Saturday evening (7pm to 4am)									1	
Sunday morning (4am to 12pm)					1					
Sunday afternoon (12pm to 7pm)							1			
Sunday evening (7pm to 4am)							1			

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Do you wish to comment about any issues in Halliford?

Yes	0
No	65

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22

Out of 10, (with 10 being the highest), how would you say the anti-social behaviour in Halliford at each time

No responses have been submitted to this question.

23

Do you support the implementation of the PSPO to tackle these problems?

Yes	61
No	4

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24

Is there anything further you wish to tell us?

This question has been answered 27 times.

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Surrey Police
Performance + Consultation Unit
Northern ASB



Spelthorne

ASB Incidents Recorded In Period 01-Apr-2021 to 31-Mar-2022 Inclusive

2021-2022

NSL

Category Code	Category Description	TOTAL	Ashford	Sunbury	Shepperton & Halliford	Shepperton & Laleham	Staines Town	Staines Urban	Stanwell
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	137	30	23	14	9	9	24	28
ASB02	ANIMAL PROBLEMS	12	1	3		2	1	1	4
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	30	8	5	1	2	6	3	5
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	92	7	67		7	3	5	3
ASB07	NOISE	113	27	22	6	3	21	9	25
ASB09	LITTERING/DRUGS PARAPHERNALIA	65	17	15	1	6	11	6	9
ASB10	NUISANCE NEIGHBOURS	196	51	33	11	8	12	37	44
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	1159	160	238	67	33	358	117	186
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE								
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL								
ASB12	STREET DRINKING	9	1	3			2	3	
ASB14	TRESPASS	23	4	6	2		8	1	2
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	379	86	55	24	23	69	57	65
	TOTAL	2215	392	470	126	93	500	263	371
	Rank		3	2	6	7	1	5	4

ASB Incidents Recorded In Period 01-Apr-2022 to 30-Sep-2022 Inclusive

2022-2023

Category Code	Category Description	TOTAL	Ashford	Sunbury	Shepperton & Halliford	Shepperton & Laleham	Staines Town	Staines Urban	Stanwell
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	51	14	10	5	4	5	6	7
ASB02	ANIMAL PROBLEMS	9	1	2	1	2	1		2
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	0							
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	22	6	11	2	1		1	1
ASB07	NOISE	49	9	4	5	6	11	5	9
ASB09	LITTERING/DRUGS PARAPHERNALIA	33	5	4		1	8	6	9
ASB10	NUISANCE NEIGHBOURS	102	29	18	4	8	8	21	14
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	544	112	80	29	24	154	49	96
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE	482	98	71	23	22	142	41	85
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL	62	14	9	6	2	12	8	11
ASB12	STREET DRINKING	5					3	1	1
ASB14	TRESPASS	9	1		2		1	3	2
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	236	47	45	18	19	38	27	42
	TOTAL	1060	224	174	66	65	229	119	183
	Rank		2	4	6	7	1	5	3

ASB Incidents Recorded In Period 01-Apr-2021 to 30-Sep-2021 Inclusive

2021-2022

Category Code	Category Description	TOTAL	Ashford	Sunbury	Shepperton & Halliford	Shepperton & Laleham	Staines Town	Staines Urban	Stanwell
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	71	21	13	6	4	4	9	14
ASB02	ANIMAL PROBLEMS	6	1	2			1		2
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	2		1					1
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	13	5	2		2		3	1
ASB07	NOISE	83	19	18	5	2	15	7	17
ASB09	LITTERING/DRUGS PARAPHERNALIA	34	8	6	1	2	8	3	6
ASB10	NUISANCE NEIGHBOURS	124	33	18	5	5	5	30	28
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	726	101	163	45	22	207	75	113
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE								
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL								
ASB12	STREET DRINKING	7	1	3			1	2	
ASB14	TRESPASS	12	3		2		5		2
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	183	44	26	13	14	39	19	28
	TOTAL	1261	236	252	77	51	285	148	212
	Rank		3	2	6	7	1	5	4

ASB Incidents Recorded In Period 01-Apr-2020 to 30-Sep-2020 Inclusive

2020-2021

Category Code	Category Description	TOTAL	Ashford	Sunbury	Shepperton & Halliford	Shepperton & Laleham	Staines Town	Staines Urban	Stanwell
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	50	16	7	6	3	2	7	9
ASB02	ANIMAL PROBLEMS	5	2			1		1	1
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	2		1					1
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	24	6	7	3		3	2	3
ASB07	NOISE	125	31	36	9		12	18	19
ASB09	LITTERING/DRUGS PARAPHERNALIA	36	10	11	3	2	1	3	6
ASB10	NUISANCE NEIGHBOURS	224	59	43	14	5	7	51	45
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	1210	190	355	161	55	149	145	155
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE								
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL								
ASB12	STREET DRINKING	8	1	2			3	1	1
ASB14	TRESPASS	24	1	3	3	2	5	4	6
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	268	52	48	27	24	51	31	35
	TOTAL	1976	368	513	226	92	233	263	281
	Rank		2	1	6	7	5	4	3

Change in recorded incidents year-to-date between 2022-2023 and 2021-2022

Category Code	Category Description	TOTAL	Ashford	Sunbury	Shepperton & Halliford	Shepperton & Laleham	Staines Town	Staines Urban	Stanwell
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	-20	-7	-3	-1	0	1	-3	-7
ASB02	ANIMAL PROBLEMS	3	0	0			0		0
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	-2							
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	9	1	9		-1		-2	0
ASB07	NOISE	-34	-10	-14	0	4	-4	-2	-8
ASB09	LITTERING/DRUGS PARAPHERNALIA	-1	-3	-2		-1		3	3
ASB10	NUISANCE NEIGHBOURS	-22	-4	0	-1	3	3	-9	-14
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	-182	11	-83	-16	2	-53	-26	-17
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE								
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL								
ASB12	STREET DRINKING	-2					2	-1	
ASB14	TRESPASS	-3	-2		0		-4		0
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	53	3	19	5	5	-1	8	14
	TOTAL	-201	-12	-78	-11	14	-56	-29	-29
	Rank		3	7	2	1	6	4	4

Change in recorded incidents year-to-date between 2021-2022 and 2020-2021

Category Code	Category Description	TOTAL	Ashford	Sunbury	Shepperton & Halliford	Shepperton & Laleham	Staines Town	Staines Urban	Stanwell
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	21	5	6	0	1	2	2	5
ASB02	ANIMAL PROBLEMS	1	-1						1
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	0		0					0
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	-11	-1	-5				1	-2
ASB07	NOISE	-42	-12	-18	-4		3	-11	-2
ASB09	LITTERING/DRUGS PARAPHERNALIA	-2	-2	-5	-2	0	7	0	0
ASB10	NUISANCE NEIGHBOURS	-100	-26	-25	-9	0	-2	-21	-17
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	-484	-89	-192	-116	-33	58	-70	-42
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE								
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL								
ASB12	STREET DRINKING	-1	0	1			-2	1	
ASB14	TRESPASS	-12	2		-1		0		-4
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	-85	-8	-22	-14	-10	-12	-12	-7
	TOTAL	-715	-132	-261	-149	-41	52	-115	-69
	Rank		5	7	6	2	1	4	3

Runnymede

ASB Incidents Recorded In Period 01-Apr-2021 to 31-Mar-2022 Inclusive

2021-2022

NRM

Category Code	Category Description	TOTAL	Addlestone North & Bourmeside	Addlestone Town	Chertsey Meads & St Annes	Egham Town	Englefield Green	New Haw & Woodham	Row Town, Ottershaw & Foxhills	Thorpe & Hythe	Virginia Water	
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	138	6	11	25	13	12	19	23	24	5	
ASB02	ANIMAL PROBLEMS	11			1	2			3	2	3	
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	22	1	2	5	2	5		3	4		
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	28		5	3	1	7	1	4	5	2	
ASB07	NOISE	126	8	26	16	13	31	3	5	15	9	
ASB09	LITTERING/DRUGS PARAPHERNALIA	57	1	10	17	3	6	2	9	6	3	
ASB10	NUISANCE NEIGHBOURS	205	1	42	45	20	22	19	19	30	7	
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	750	42	128	133	120	100	41	52	110	24	
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE											
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL											
ASB12	STREET DRINKING	11	1	2	5		1			1	1	
ASB14	TRESPASS	14	2		1	2		1	1	3	4	
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	429	17	38	67	47	48	45	40	106	21	
	TOTAL	1791	79	264	318	223	232	131	159	306	79	
	Rank		8	3	1	5	4	7	6	2	8	#N/A

ASB Incidents Recorded In Period 01-Apr-2022 to 30-Sep-2022 Inclusive

2022-2023

Category Code	Category Description	TOTAL	Addlestone North & Bourmeside	Addlestone Town	Chertsey Meads & St Annes	Egham Town	Englefield Green	New Haw & Woodham	Row Town, Ottershaw & Foxhills	Thorpe & Hythe	Virginia Water	
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	63	2	8	8	2	3	8	11	17	4	
ASB02	ANIMAL PROBLEMS	6		1	1	1	2			1		
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	1			1							
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	12		3	3	1		1	2	2		
ASB07	NOISE	26	3	7	5	1	2			5	3	
ASB09	LITTERING/DRUGS PARAPHERNALIA	29	2	8	4	1	6	1		7		
ASB10	NUISANCE NEIGHBOURS	97	3	18	12	15	12	11	8	15	3	
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	327	15	66	59	32	38	32	25	47	13	
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE	287	15	58	52	28	33	27	21	41	12	
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL	40		8	7	4	5	5	4	6	1	
ASB12	STREET DRINKING	1		1								
ASB14	TRESPASS	11	1		2	2	2	1	1	1	1	
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	212	8	32	31	19	30	15	16	50	11	
	TOTAL	785	34	144	126	74	95	69	63	145	35	
	Rank		9	2	3	5	4	6	7	1	8	#N/A

ASB Incidents Recorded In Period 01-Apr-2021 to 30-Sep-2021 Inclusive

2021-2022

Category Code	Category Description	TOTAL	Addlestone North & Bourmeside	Addlestone Town	Chertsey Meads & St Annes	Egham Town	Englefield Green	New Haw & Woodham	Row Town, Ottershaw & Foxhills	Thorpe & Hythe	Virginia Water	
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	74	4	11	10	4	7	14	14	9	1	
ASB02	ANIMAL PROBLEMS	7			1				2	2	2	
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	3		1					2			
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	13		4	3		2		1	1	2	
ASB07	NOISE	77	6	12	9	8	20	1	3	9	9	
ASB09	LITTERING/DRUGS PARAPHERNALIA	21	1	5	5	1	2		4	2	1	
ASB10	NUISANCE NEIGHBOURS	130	1	25	26	14	14	11	12	20	7	
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	482	31	80	74	75	75	25	31	73	18	
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE											
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL											
ASB12	STREET DRINKING	9		2	5		1			1		
ASB14	TRESPASS	8	2	1	1	1			1	1	2	
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	259	7	24	45	29	21	29	27	62	15	
	TOTAL	1083	52	164	179	132	142	80	97	180	57	
	Rank		9	3	2	5	4	7	6	1	8	#N/A

ASB Incidents Recorded In Period 01-Apr-2020 to 30-Sep-2020 Inclusive

2020-2021

Category Code	Category Description	TOTAL	Addlestone North & Bourmeside	Addlestone Town	Chertsey Meads & St Annes	Egham Town	Englefield Green	New Haw & Woodham	Row Town, Ottershaw & Foxhills	Thorpe & Hythe	Virginia Water	
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	52	2	9	9	5	3	2	7	9	6	
ASB02	ANIMAL PROBLEMS	4			1	1				1	1	
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	1						1				
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	19		7	3	2	1	1	3	2		
ASB07	NOISE	88	5	14	16	16	11	8	7	7	4	
ASB09	LITTERING/DRUGS PARAPHERNALIA	36	3	10	4	3	5	3	3	4	1	
ASB10	NUISANCE NEIGHBOURS	204	7	41	44	24	15	12	32	22	7	
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	811	64	122	152	76	105	62	78	116	36	
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE											
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL											
ASB12	STREET DRINKING	7		1	1	1	1		2	1		
ASB14	TRESPASS	25	3	3	4	2		2	1	10		
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	247	17	34	44	9	26	27	23	44	23	
	TOTAL	1494	101	241	278	139	167	118	156	216	78	
	Rank		8	2	1	6	4	7	5	3	9	#N/A

Change in recorded incidents year-to-date between 2022-2023 and 2021-2022

Category Code	Category Description	TOTAL	Addlestone North & Bourmeside	Addlestone Town	Chertsey Meads & St Annes	Egham Town	Englefield Green	New Haw & Woodham	Row Town, Ottershaw & Foxhills	Thorpe & Hythe	Virginia Water	
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	-11	-2	-3	-2	-2	-4	-6	-3	8	3	
ASB02	ANIMAL PROBLEMS	-1			0					-1		
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	-2										
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	-1		-1	0				1	1		
ASB07	NOISE	-51	-3	-5	-4	-7	-18			-4	-6	
ASB09	LITTERING/DRUGS PARAPHERNALIA	8	1	3	-1	0	4			5		
ASB10	NUISANCE NEIGHBOURS	-33	2	-7	-14	1	-2	0	-4	-5	-4	
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	-155	-16	-14	-15	-43	-37	7	-6	-26	-5	
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE											
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL											
ASB12	STREET DRINKING	-8		-1								
ASB14	TRESPASS	3	-1		1	1			0	0	-1	
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	-47	1	8	-14	-10	9	-14	-11	-12	-4	
	TOTAL	-298	-18	-20	-53	-58	-47	-11	-34	-35	-22	
	Rank		2	3	8	9	7	1	5	6	4	#N/A

Change in recorded incidents year-to-date between 2021-2022 and 2020-2021

Category Code	Category Description	TOTAL	Addlestone North & Bourmeside	Addlestone Town	Chertsey Meads & St Annes	Egham Town	Englefield Green	New Haw & Woodham	Row Town, Ottershaw & Foxhills	Thorpe & Hythe	Virginia Water	
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	22	2	2	1	-1	4	12	7	0	-5	
ASB02	ANIMAL PROBLEMS	3			0					1	1	
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	2										
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	-6		-3	0		1		-2	-1		
ASB07	NOISE	-11	1	-2	-7	-8	9	-7	-4	2	5	
ASB09	LITTERING/DRUGS PARAPHERNALIA	-15	-2	-5	1	-2	-3		1	-2	0	
ASB10	NUISANCE NEIGHBOURS	-74	-6	-16	-18	-10	-1	-1	-20	-2	0	
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	-329	-33	-42	-78	-1	-30	-37	-47	-43	-18	
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE											
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL											
ASB12	STREET DRINKING	2		1	4		0			0		
ASB14	TRESPASS	-17	-1		-3	-1			0	-9		
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	12	-10	-10	1	20	-5	2	4	18	-8	
	TOTAL	-411	-49	-77	-99	-7	-25	-38	-59	-36	-21	
	Rank		6	8	9	1	3	5	7	4	2	#N/A

Elmbridge

ASB Incidents Recorded In Period 01-Apr-2021 to 31-Mar-2022 Inclusive

2021-2022

NEL

Category Code	Category Description	TOTAL	Cobham & Oxshott	East Molesey & Weston Green	Esher & Claygate	Hersham	North Walton	South Walton & Ambleside	The Dittons & Hinchley Wood	Walton Central	West Molesey	Weybridge
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	135	21	13	10	13	9	11	11	7	14	26
ASB02	ANIMAL PROBLEMS	14	2	3	1	3		2	1		1	1
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	22	3	4		4	1		1	1	3	5
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	56	6	3	2	15	12	2	7	1		8
ASB07	NOISE	130	9	12	11	16	8	3	14	17	12	28
ASB09	LITTERING/DRUGS PARAPHERNALIA	66	12	3	3	6	6	7	3	6	11	9
ASB10	NUISANCE NEIGHBOURS	263	31	11	28	30	26	9	23	16	31	58
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	929	71	97	73	68	59	48	105	181	83	144
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE											
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL											
ASB12	STREET DRINKING	13	2	1	2		1	1	1	2		3
ASB14	TRESPASS	27	4	2	4	3	4	2	1	3	1	3
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	317	90	10	20	25	22	17	22	30	21	60
	TOTAL	1972	251	159	154	183	148	102	189	264	177	345
	Rank		3	7	8	5	9	10	4	2	6	1

ASB Incidents Recorded In Period 01-Apr-2022 to 30-Sep-2022 Inclusive

2022-2023

Category Code	Category Description	TOTAL	Cobham & Oxshott	East Molesey & Weston Green	Esher & Claygate	Hersham	North Walton	South Walton & Ambleside	The Dittons & Hinchley Wood	Walton Central	West Molesey	Weybridge
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	57	14	1	1	8	2	5	4	2	7	13
ASB02	ANIMAL PROBLEMS	16	2		1	2	2	2	1	1	4	1
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	1				1						
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	20	3	2		3	1		4	2	3	2
ASB07	NOISE	58	8	5	2	4	6	4	6	4	6	13
ASB09	LITTERING/DRUGS PARAPHERNALIA	29	3	2		2	4	4		8	1	5
ASB10	NUISANCE NEIGHBOURS	113	12	9	8	13	17	3	9	8	22	12
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	381	27	21	30	39	17	36	35	71	61	44
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE	332	26	18	28	36	15	31	28	63	52	35
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL	49	1	3	2	3	2	5	7	8	9	9
ASB12	STREET DRINKING	7	1	1				1		3	1	
ASB14	TRESPASS	19	5	2	1	2	1		3	1	3	1
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	144	29	3	9	14	11	9	14	15	13	27
	TOTAL	845	104	46	52	88	61	64	76	115	121	118
	Rank		4	10	9	5	8	7	6	3	1	2

ASB Incidents Recorded In Period 01-Apr-2021 to 30-Sep-2021 Inclusive

2021-2022

Category Code	Category Description	TOTAL	Cobham & Oxshott	East Molesey & Weston Green	Esher & Claygate	Hersham	North Walton	South Walton & Ambleside	The Dittons & Hinchley Wood	Walton Central	West Molesey	Weybridge
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	73	12	9	4	8	3	8	4	5	7	13
ASB02	ANIMAL PROBLEMS	10	2	2	1	2		1	1		1	
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	4							1			3
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	28	5	3		4	7	1	2			6
ASB07	NOISE	82	5	7	8	15	3	1	6	12	8	17
ASB09	LITTERING/DRUGS PARAPHERNALIA	40	11	2	2	5	5		2	5	5	3
ASB10	NUISANCE NEIGHBOURS	177	17	8	17	19	18	7	16	10	19	46
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	595	42	60	44	41	37	30	61	128	64	88
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE											
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL											
ASB12	STREET DRINKING	10	1		2		1	1	1	1		3
ASB14	TRESPASS	22	3	1	3	3	4	2	1	1	1	3
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	190	50	8	14	13	12	10	15	17	15	36
TOTAL		1231	148	100	95	110	90	61	110	179	120	218
	Rank		3	7	8	5	9	10	5	2	4	1

ASB Incidents Recorded In Period 01-Apr-2020 to 30-Sep-2020 Inclusive

2020-2021

Category Code	Category Description	TOTAL	Cobham & Oxshott	East Molesey & Weston Green	Esher & Claygate	Hersham	North Walton	South Walton & Ambleside	The Dittons & Hinchley Wood	Walton Central	West Molesey	Weybridge
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	83	14	7	11	4	6	5	6	4	4	22
ASB02	ANIMAL PROBLEMS	6					1	1	1		1	2
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	2					1				1	
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	25	4	1	1	2	1	6	3	1	1	5
ASB07	NOISE	126	14	14	5	10	12	13	8	10	16	24
ASB09	LITTERING/DRUGS PARAPHERNALIA	30	5			3	3	3	3	4	2	7
ASB10	NUISANCE NEIGHBOURS	271	24	13	15	30	29	9	21	16	43	71
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	1126	101	78	55	76	99	56	112	150	123	276
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE											
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL											
ASB12	STREET DRINKING	7	1					1		2		3
ASB14	TRESPASS	17	2	1		1	3	1	4		2	3
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	192	36	7	13	19	17	13	16	11	17	43
TOTAL		1885	201	121	100	145	172	108	174	198	210	456
	Rank		3	8	10	7	6	9	5	4	2	1

Change in recorded incidents year-to-date between 2022-2023 and 2021-2022

Category Code	Category Description	TOTAL	Cobham & Oxshott	East Molesey & Weston Green	Esher & Claygate	Hersham	North Walton	South Walton & Ambleside	The Dittons & Hinchley Wood	Walton Central	West Molesey	Weybridge
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	-16	2	-8	-3	0	-1	-3	0	-3	0	0
ASB02	ANIMAL PROBLEMS	6	0		0	0		1	0		3	
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	-3										
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	-8	-2	-1		-1	-6		2			-4
ASB07	NOISE	-24	3	-2	-6	-11	3	3	0	-8	-2	-4
ASB09	LITTERING/DRUGS PARAPHERNALIA	-11	-8	0		-3	-1			3	-4	2
ASB10	NUISANCE NEIGHBOURS	-64	-5	1	-9	-6	-1	-4	-7	-2	3	-34
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	-214	-15	-39	-14	-2	-20	6	-26	-57	-3	-44
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE											
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL											
ASB12	STREET DRINKING	-3	0					0		2		
ASB14	TRESPASS	-3	2	1	-2	-1	-3		2	0	2	-2
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	-46	-21	-5	-5	1	-1	-1	-1	-2	-2	-9
	TOTAL	-386	-44	-54	-43	-22	-29	3	-34	-64	1	-100
	Rank		7	8	6	3	4	1	5	9	2	10

Change in recorded incidents year-to-date between 2021-2022 and 2020-2021

Category Code	Category Description	TOTAL	Cobham & Oxshott	East Molesey & Weston Green	Esher & Claygate	Hersham	North Walton	South Walton & Ambleside	The Dittons & Hinchley Wood	Walton Central	West Molesey	Weybridge
ASB01	ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	-10	-2	2	-7	4	-3	3	-2	1	3	-9
ASB02	ANIMAL PROBLEMS	4						0	0		0	
ASB05	FIREWORKS - INAPP SALE /USE /POSSESSION	2										
ASB06	MALICIOUS / NUISANCE COMMUNICATIONS	3	1	2		2	6	-5	-1			1
ASB07	NOISE	-44	-9	-7	3	5	-9	-12	-2	2	-8	-7
ASB09	LITTERING/DRUGS PARAPHERNALIA	10	6			2	2		-1	1	3	-4
ASB10	NUISANCE NEIGHBOURS	-94	-7	-5	2	-11	-11	-2	-5	-6	-24	-25
ASBXX	ROWDY OR INCONSIDERATE BEHAVIOUR - TOTAL	-531	-59	-18	-11	-35	-62	-26	-51	-22	-59	-188
ASB11	ROWDY OR INCONSIDERATE BEHAVIOUR NUISANCE											
ASB16	ROWDY OR INCONSIDERATE BEHAVIOUR PERSONAL											
ASB12	STREET DRINKING	3	0					0		-1		0
ASB14	TRESPASS	5	1	0		2	1	1	-3		-1	0
ASB15	VEHICLE NUISANCE / INAPPROPRIATE USE	-2	14	1	1	-6	-5	-3	-1	6	-2	-7
	TOTAL	-654	-53	-21	-5	-35	-82	-47	-64	-19	-90	-238
	Rank		6	3	1	4	8	5	7	2	9	10

Neighbourhood Services and Enforcement Committee



05 January 2023

Title	<i>Cashless Parking Tender award</i>
Purpose of the report	To note
Report Author	<i>Bruno Barbosa – Parking Services Operational Manager</i>
Ward(s) Affected	All Wards
Exempt	No
Exemption Reason	<i>N/a</i>
Corporate Priority	Recovery Environment Service delivery
Recommendations	<p>Committee is asked to:</p> <p><i>Note the tender award to the most economically advantageous bidder for the ESPO Framework Agreement No. 509_19 Lot 3 Cashless Parking Solutions, for the provision of Cashless Parking Payment System to Spelthorne Borough Council.</i></p>
Reason for Recommendation	<i>After the evaluation of the 4 bids, a bid was scored as the most economically advantageous. The bid was from Park Now Ltd, more widely known as RingGo.</i>

1. Summary of the report

- 1.1 Under the delegated powers conferred to the Group Head Neighbourhood Services in the Neighbourhood Services Committee meeting dated 13/01/2022 for the tender and award of an additional Cashless Payment service for parking in our pay and display car parks, tender ESPO Framework Agreement No. 509_19 Lot 3 Cashless Parking Solutions, for the provision of Cashless Parking Payment System to Spelthorne Borough Council was advertised, evaluated and award recommended to the highest scorer.
- 1.2 The highest scoring bidder proposed a completely nil cost service to both Spelthorne Borough Council and its customers (with the exception of opt-in convenience fees entirely at the discretion of the end-user, namely the option to pay to get an SMS reminder of their parking session). This bidder was Park Now Ltd, more widely known as RingGo.

2. Key issues

- 2.1 The highest scoring bid provided a comprehensive offer services and added value to Spelthorne and its community.
- 2.2 The pricing structure provided by the bidder provides a service that is of nil cost to Spelthorne Borough Council and its customers, meaning that each transaction would equate to a full deposit of paid funds to Spelthorne accounts, without fees or deductions. By comparison, for card transactions at pay and display terminals Spelthorne pays a flat £0.10 fee per transaction plus a merchant percentage fee of the total transaction amount. For cash transactions, Spelthorne pays collection fees to a collection agent.
- 2.3 The agreed initial contract length of the contract is 3 years, with two optional 1 year extensions beyond those 3 years. The pricing schedule covers the whole potential 5 year term of the contract.

3. Options analysis and proposal

- 3.1 N/a

4. Financial implications

- 4.1 The pricing schedule model from the supplier is a significant saving from current payment methods at our car parks.
- 4.2 In 2019, pre-Covid, we had a total of around 417k card transactions processed, with an average transaction amount of £1.70. The estimated current fees paid for that amount/value of transactions is £63k. The pricing model from the highest bidder thus represents a total potential saving of £63k annually if every card transaction at a Pay and Display terminal becomes a Cashless transaction through RingGo.
- 4.3 The contract allows for increases through the contract of fees based on consumer indexes used by the market, but since the value proposed is nil, the increase may not be applicable.
- 4.4 The pricing model of the supplier is acknowledged as loss leading, hence its subject to early contract termination by the supplier if they deem the costs to provide the service at nil cost are not sustainable. There was no specific indication or intimation made by the supplier, but it's important to acknowledge this possibility. The contract is based on the framework template and there are sufficient continuity clauses to prevent immediate disruption in such an event.

5. Risk considerations

- 6. The award of this tender does not present any relevant additional considerations to those already presented in the approved Report on 13/01/2022 by the Neighbourhood Services Committee.

7. Procurement considerations

- 7.1 The Contracts and Procurement team was an integral part of the tender process and assisted evaluators in selecting the best bid.

8. Legal considerations

8.1 The contract to be signed is a template contract from the Framework that has been reviewed and vetted by the Legal team for compliance and observance of Spelthorne contractual terms requirements.

9. Other considerations

9.1 N/a

10. Equality and Diversity

10.1 The award of this tender does not present any relevant additional considerations to those already presented in the approved Report on 13/01/2022 by the Neighbourhood Services Committee.

11. Sustainability/Climate Change Implications

11.1 The award of this tender does not present any relevant additional considerations to those already presented in the approved Report on 13/01/2022 by the Neighbourhood Services Committee.

12. Timetable for implementation

12.1 The letter confirming the award was sent on 23/11/2022 and there was a 10 day standstill period valid until 03/12/2022 in case unsuccessful bidders posed legal or informal challenges to the bid selection process. A kick-off project meeting occurred on 07/12/2022 between the supplier and SBC representatives.

13. Contact

13.1 Bruno Barbosa, b.barbosa@spelthorne.gov.uk 07919395901

Background papers: There are none.

**Appendices:
There are none.**

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